



How to login into SuryaJyoti eKYC & Claims Portal?

1. Login Through the Website

Visit the SuryaJyoti website and click the Login button, or use the following link directly:

<https://compass.suryajyotilife.com/Portal/Auth/Login>

2. Login Through SMS

Once a claim is filed and registered in the company's system, a SMS will be sent to the claimant's registered mobile number. The SMS will contain a link to the SuryaJyoti eKYC & Claims Portal and the Claimant Client Code.

3. Open the Portal

By Clicking on the link, following page will display:

Welcome Back
Sign in to your SuryaJyoti client portal

Password Login OTP Login

Client Code / Email / Mobile
MBR-XXXX or email or mobile

You can use any one of the two to sign in.

Password
***** Forgot Password?

Sign In →

Not a member yet? [Create an account](#)

4. Set Up Your Password

Enter your **Client Code** received via SMS, **Registered Mobile Number** or **Registered Email Address**, and then click “**Forgot Password?**” to set up your password.

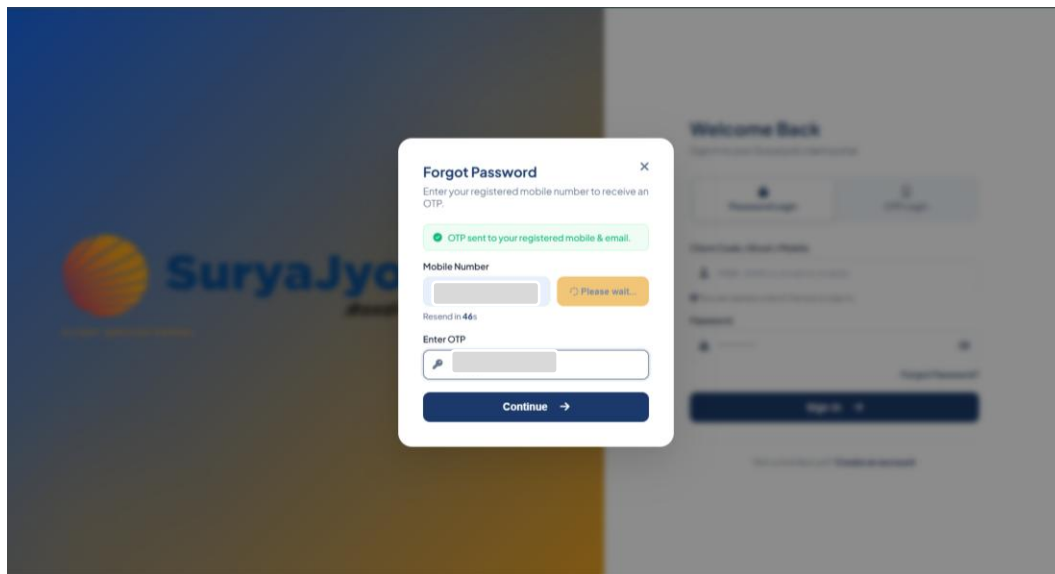
Note: The claimant's email address and mobile number must be registered in the company's system.

4. OTP

You will receive OTP in your **Registered Mobile Number** or **Registered Email Address**.

5. Verify Your Mobile Number

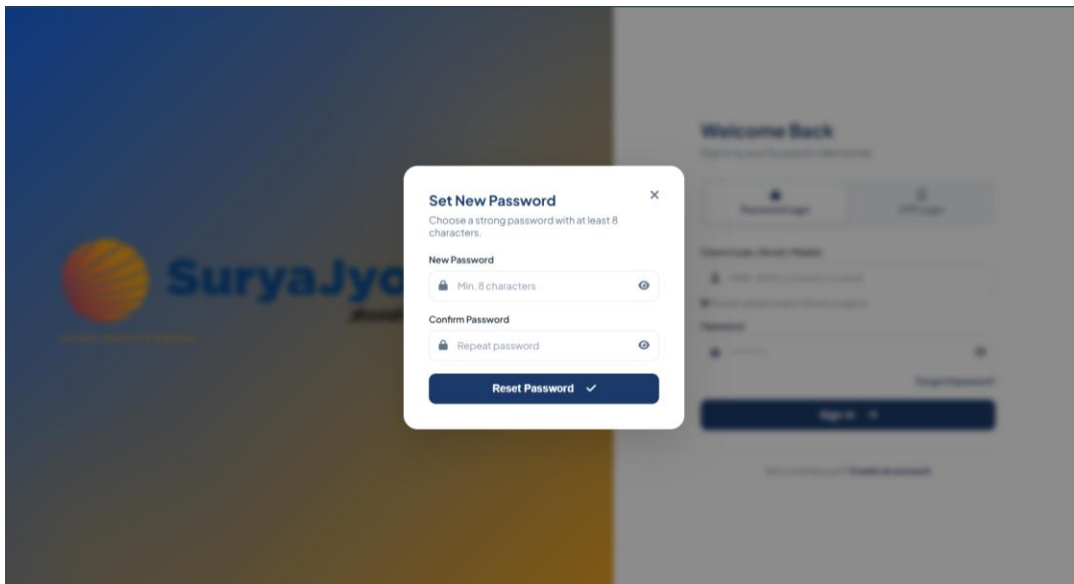
Enter your registered **Mobile Number** and the OTP received on your mobile. Click Validate and then Continue.



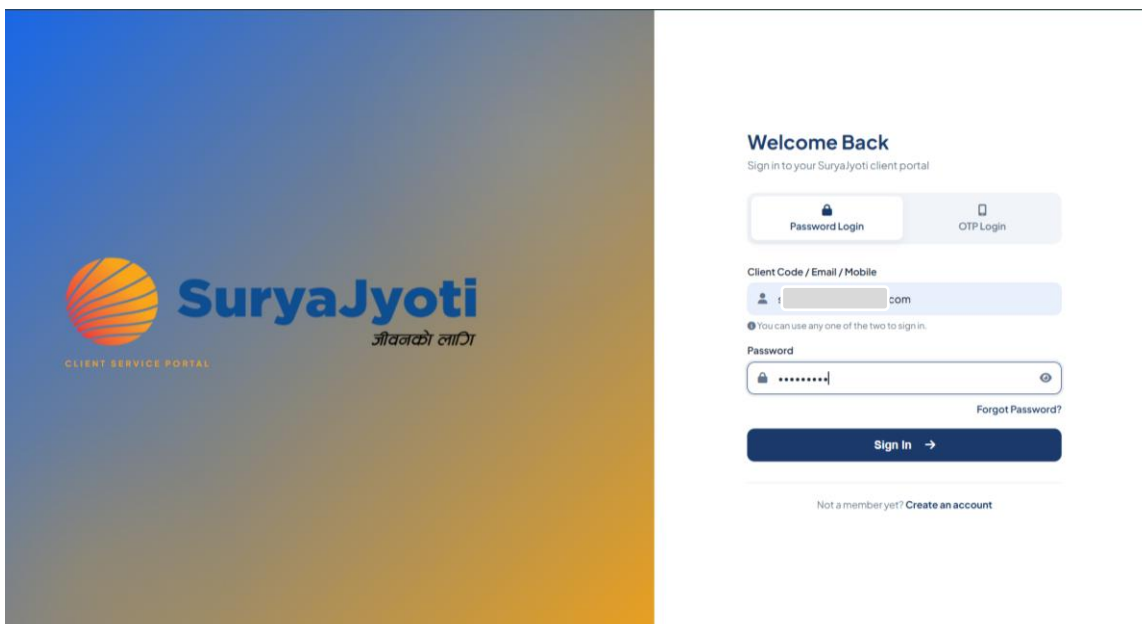
6. Create a New Password

Set a new **Password**, enter the same password under **Confirm Password**, and click **Reset Password**.

Note: Your password should be strong and contain at least 8 characters. Do not share your password with anyone.



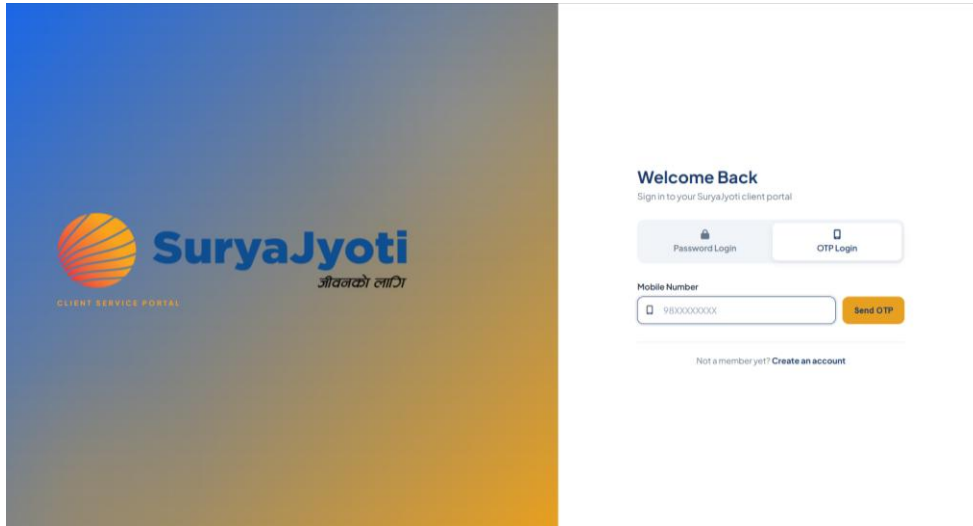
7. Sign In



After successfully setting your password, enter your **Client Code or Registered Mobile Number or Registered Email Address**, or, along with your **Password**, and click **Sign In**.

8. Login Using OTP

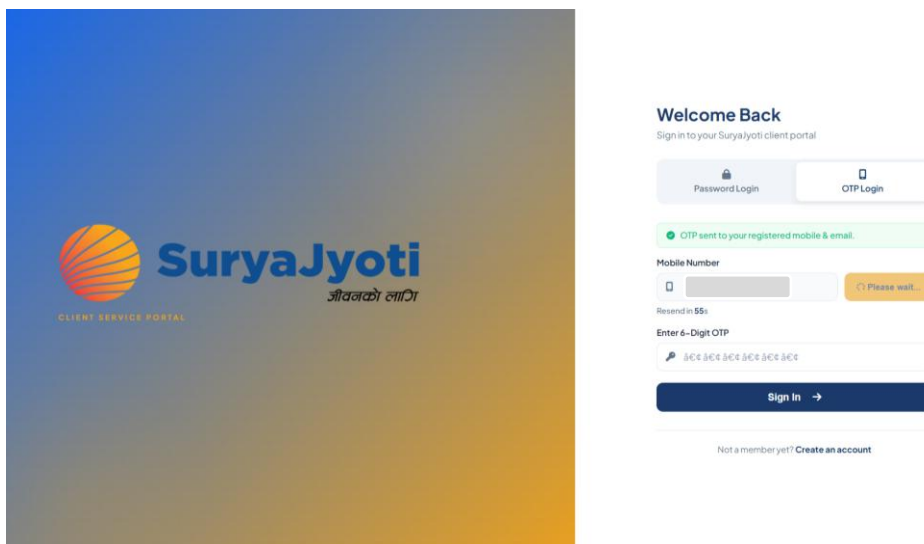
Alternatively, you can log in using the OTP Login option.



The screenshot shows the SuryaJyoti Client Service Portal login interface. On the left is a large blue and orange gradient banner with the SuryaJyoti logo and text. On the right, the 'Welcome Back' section prompts the user to sign in. There are two login options: 'Password Login' and 'OTP Login'. The 'OTP Login' option is selected. Below this, there is a 'Mobile Number' input field with a placeholder '98XXXXXXX' and a 'Send OTP' button. At the bottom, there is a link to 'Create an account' for new members.

9. Verify Using OTP

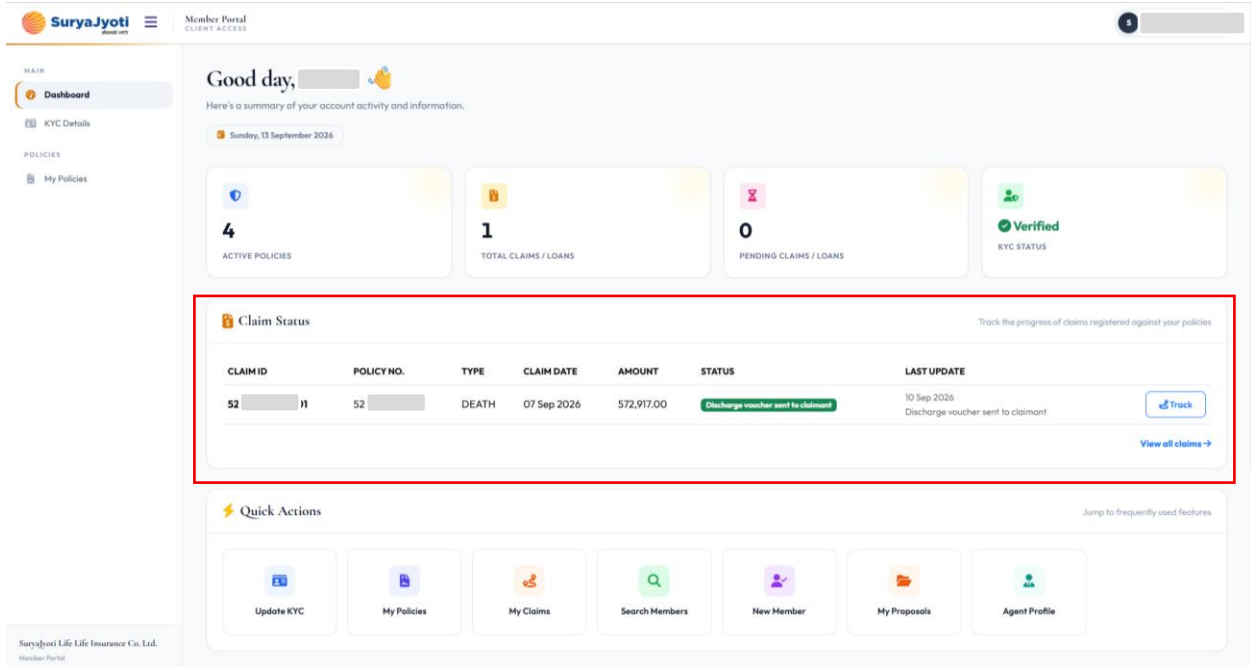
Enter the claimant's registered mobile number and click Send OTP. Enter the OTP received on your mobile, validate it, and click Sign In.



This screenshot shows the next step in the OTP login process. The 'Welcome Back' section is still present. The 'OTP Login' option is now active, and a green message states 'OTP sent to your registered mobile & email.' Below this, the 'Mobile Number' field is now empty, and a 'Please wait...' button is shown. A 'Resend in 55s' link is also visible. The 'Enter 6-Digit OTP' field is now active, with a placeholder for the 6-digit code. A 'Sign In' button with a right arrow is prominently displayed. At the bottom, the 'Create an account' link remains.

10. View Your Dashboard

After successful login, you will see the Dashboard, which provides an overview of your policy and related information.



The dashboard shows a greeting "Good day, [User Name]" and a summary of account activity. It includes four main cards: 4 Active Policies, 1 Total Claim / Loan, 0 Pending Claims / Loans, and a Verified KYC Status. A red box highlights the "Claim Status" section, which contains a table of claims and a "Track" button.

CLAIM ID	POLICY NO.	TYPE	CLAIM DATE	AMOUNT	STATUS	LAST UPDATE
52 [Redacted]	52 [Redacted]	DEATH	07 Sep 2026	572,917.00	Discharge voucher sent to claimant	10 Sep 2026 Discharge voucher sent to claimant

Quick Actions: Update KYC, My Policies, My Claims, Search Members, New Member, My Proposals, Agent Profile.

11. View Policy, Claim, and KYC Details

From the Dashboard, you can view:

- All Active Policies
- Policy Details
- Claim Details
- KYC Details

12. Track Your Claim Status

The Claim Status section provides a complete tracking system for the claim you have submitted. You can use this section to monitor the progress of your claim.



Member Portal
CLIENT ACCESS

5

MAIN

Dashboard

KYC Details

POLICIES

My Policies

Good day, 

Here's a summary of your account activity and information.

Sunday, 13 September 2026

4
ACTIVE POLICIES

1
TOTAL CLAIMS / LOANS

0
PENDING CLAIMS / LOANS

Verified
KYC STATUS

Claim Status

Track the progress of claims registered against your policies

CLAIM ID	POLICY NO.	TYPE	CLAIM DATE	AMOUNT	STATUS	LAST UPDATE
S:  01	S: 	DEATH	07 Sep 2026	572,917.00	Discharge voucher sent to claimant	10 Sep 2026 Discharge voucher sent to claimant

[Track](#)

[View all claims →](#)

Quick Actions

Jump to frequently used features

Update KYC

My Policies

My Claims

Search Members

New Member

My Proposals

Agent Profile

Suryajyoti Life Life Insurance Co. Ltd.

a) Track Your Claim

Click the **Track** button to view the detailed status and progress of your claim.



Member Portal
CLIENT ACCESS

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MAIN

Dashboard

KYC Details

POLICIES

My Policies

07 Sep 2026, 02:53 PM
CL1,2 & Application Date Mistake,

07 Sep 2026, 05:26 PM
Status updated

09 Sep 2026, 10:03 AM
Dear branch Team, Please upload complete office policy copy and CL 1

09 Sep 2026, 10:24 AM
Status updated

09 Sep 2026, 03:52 PM
Claim forward action executed and forwarded to umeshb

09 Sep 2026, 04:35 PM
Status updated

09 Sep 2026, 04:35 PM
Document Uploaded

10 Sep 2026, 09:31 AM
Claim recommend action executed and recommended to ramt

10 Sep 2026, 10:51 AM
Claim approve action executed

10 Sep 2026, 11:11 AM
Discharge voucher sent to claimant

Suryajyoti Life Life Insurance Co. Ltd.
Member Portal

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b) Check the Claim Status:

The status highlighted in **green** indicates the **current status of your claim**.

You can track the claim through various stages, including:

- Claim Registered
- Claim Forwarded
- Claim Recommended
- Claim Approved
- Discharge Voucher Sent
- Final Payment